

Attention MassHealth Members with Disabilities



You will need to renew your coverage this year. MassHealth wants to help you and your family stay covered. **Take three steps to renew your coverage:**

-  **1. Update your info** |  **2. Check your mail** |  **3. Respond to MassHealth**

What if I receive SSI?

If you get a Supplemental Insurance Income (SSI) benefit from the Social Security Administration, you will automatically keep your MassHealth coverage. This is not changing. We will not mail you a renewal form.

Will I need to renew my proof of disability?

If you need to update your proof of disability, MassHealth will send you information in the mail.

What if I recently moved?

MassHealth will mail your information to the address you have on file. Make sure to update on your info!

Need accommodations?

- Contact MassHealth Customer Service: Voice [800-841-2900] or TDD/TTY: 711"
- Request large print or braille renewal forms by calling MassHealth Customer Service
- Request help from MassHealth's Disability Ombudsman at ADAaccomodations@state.ma.us; Voice: 617-847-3468, TTY: 617-847-3788
- Make an in-person appointment at a MassHealth Enrollment Center, which offers on-demand Video Remote Interpreting (VRI) and Assistive Listening Devices (ALDs)

If you need help from a family member or friend to fill out your renewal, you can fill out and sign the Permission to Share Information (PSI) or Authorized Representative Designation (ARD) Form.

- These forms let us share your eligibility information with the persons listed on the form (the "designee").
- If you filled out a PSI more than 12 months ago, you will need to fill out a new one

**Act now.
Stay covered.**



masshealthrenew.org

